

<b>STAGE 1</b> <b>Initial enquiry</b>	<b>STAGE 2</b> <b>Objective setting</b>	<b>STAGE 3</b> <b>Programme design</b>	<b>STAGE 4</b> <b>Programme delivery</b>	<b>STAGE 5</b> <b>Review and evaluation</b>
<b>TYPICALLY 6 WEEKS</b>				
<p>From your initial enquiry, we arrange a meeting with a Client Relationship Manager or member of our Programme Design Team.</p>	<p>Working with you we set objectives and outcomes for your leadership development programme or intervention by exploring and clarifying the:</p> <ul style="list-style-type: none"> <li>• Overall context</li> <li>• Organisational culture and climate</li> <li>• Current issues and challenges.</li> </ul> <p>Your provisional booking is made.</p>	<p>We offer further consultation from a member of our Design Team if required.</p> <p>Our Design Team, supported by the Centre for Applied Leadership Research, design a programme to support your objectives.</p> <p>The proposal is presented including the recommended approach and full costs.</p> <p>On approval, your booking is confirmed.</p>	<p>Our experienced Course Directors and Facilitators deliver the agreed programme at our dedicated training centre, or another suitable location.</p> <p>Effective transfer of learning into the work environment is ensured through action planning, evaluation or other agreed approaches.</p>	<p>Our Client Relationship Manager reviews the programme with you:</p> <ul style="list-style-type: none"> <li>• Evaluating the outcomes</li> <li>• Exploring and agreeing future support.</li> </ul>